INTERNATIONAL RESEARCH JOURNAL OF MANAGEMENT SOCIOLOGY & HUMANITIES



An Internationally Indexed Peer Reviewed & Refereed Journal

UGC ID - 48312

Impact Factor*: 5.8303 Ref:IRJMSH/2017/A107167

DOI: HTTPS://DOI.ORG/10.32804/IRJMSH ISSN 2277 – 9809 (0) 2348 - 9359 (P)

THIS CERTIFIES THAT

MERCY JOHN

HAS/HAVE WRITTEN AN ARTICLE / RESEARCH PAPER ON

PERCEPTION OF PATIENTS AND EMPLOYEES ON THE QUALITY OF SERVICE DELIVERY IN PUBLIC HEALTH INSTITUTIONS: THE CASE OF AMBO TOWN, ETHIOPIA.

APPROVED BY THE REVIEW COMMITTEE, AND IS THEREFORE PUBLISHED IN

Vol - 8, Issue - 9 Sep, 2017



www.IRJMSH.com

















Editor in Chief

INTERNATIONAL RESEARCH JOURNAL OF MANAGEMENT SOCIOLOGY & HUMANITIES



An Internationally Indexed Peer Reviewed & Refereed Journal

UGC ID - 48312

Impact Factor*: 5.8303 Ref:IRJMSH/2017/A107167

DOI: HTTPS://DOI.ORG/10.32804/IRJMSH ISSN 2277 – 9809 (0) 2348 - 9359 (P)

THIS CERTIFIES THAT

HABTE TADASSE

HAS/HAVE WRITTEN AN ARTICLE / RESEARCH PAPER ON

PERCEPTION OF PATIENTS AND EMPLOYEES ON THE QUALITY OF SERVICE DELIVERY IN PUBLIC HEALTH INSTITUTIONS: THE CASE OF AMBO TOWN, ETHIOPIA.

APPROVED BY THE REVIEW COMMITTEE, AND IS THEREFORE PUBLISHED IN

Vol - 8, Issue - 9 Sep, 2017



www.IRJMSH.com





Academia.edu













Editor in Chief